



Meggitt Fuelling Products  
Avery-Hardoll  
Whittaker Controls

May 16, 2006

SUBJECT: INSTALLATION OF NON-MFP PARTS INTO MFP PRODUCTS

To Our Valued Meggitt Fuelling Products (Whittaker/Avery-Hardoll) Customers,

It has come to our attention that non-factory manufactured spare parts (spare parts that have not been designed or manufactured by MFP) are being offered to the marketplace as direct replacement parts for MFP genuine replacement parts for installation into Whittaker Controls and Avery-Hardoll Underwing Nozzles and ground fueling products. The unapproved parts are being offered by Fluid Dynamics, Inc., a competitor's distributor.

Since these parts are considered "knock offs" and are not manufactured to MFP's proprietary drawings, form, fit and function can not be guaranteed. The use of unapproved parts constitutes a breach of our Warranty Policy. MFP's Warranty expressly waives all responsibility or liability for the performance of any MFP product in which non-MFP products have been installed.

MFP uses special compounds in its seal designs and tightly controls tolerances on our component parts to assure the integrity and reliability of our Nozzles and ground fueling products.

Due to MFP's concern for the reliability and integrity of our ground fueling products, we are willing to offer, on a one-time basis, to replace free of charge, any "knock off parts" that were mistakenly acquired from Fluid Dynamics Inc. or their agents, prior to this notice, with genuine MFP (Whittaker Controls/Avery-Hardoll) spare parts. This offer will remain valid for three months. Please contact your local MFP distributor or MFP directly to take advantage of this offer and for additional information regarding the reliability and integrity of MFP's ground fueling products.

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